**Scope of the System**

**FireWeb**

**Stephen Barry**

**16/10/2020**

The Sullimar Academy of Music (SAOM) is a centre of excellence that holds box office, tests student and organises lessons. It is currently a bricks and mortar business. It has been made apparent that to increase the businesses performance that they will need to shift to an online site. The way the business currently operates is as follows: The exams are held 3 times a year and are held by external examiners. There is a book of a list of the examiners and their details. The teacher of the student organises the exam by filling out the application form for the student and sending it off by post to SAOM with a cheque or money. The exams are priced based on what grade the student wishes to choose .The academy will then allocate an examiner that is not in the county of the student, this will eliminate the possibility of a teacher to examen their own student. There is a booklet for each grade that can be bought from the SAOM. The SAOM takes requests over the phone or by post. People also book courses in the reception of SAOM.

Some problems that have been reported by SOAM are :

* The information kept by the academy is stored in books and folders which is a problem as some documents can go missing.
* A problem with sending cheques or money off in the post is sometimes these would go missing.
* Booking process isn’t done to a optimised standard for the volume of bookings made.
* Invoices may not be being completed as they may be misplaced etc..